

# SUPERIOR COURT OF CALIFORNIA COUNTY OF SACRAMENTO



Today's Date: \_\_\_\_/\_\_\_\_/\_\_\_\_  
 Name (optional): \_\_\_\_\_  
 Badge # (optional): \_\_\_\_\_  
 Phone # (optional): \_\_\_\_\_

## JURY SERVICE EVALUATION

### Tell us - How we are doing!

We are committed to providing quality court services to the residents of Sacramento County. Our objective is to provide access, justice, equality and fairness to those we serve.

Please take a few minutes to complete this evaluation form. All responses are voluntary and confidential. Your comments and feedback are very important to us and will assist us to review and improve our services. There are lines on the back of this form for additional comments.

**Russell L. Hom**  
Presiding Judge

**Lee Seale**  
Court Executive Officer

**Ginger L. Durham**  
Jury Commissioner

### Please rate the following:

	Excellent	Satisfactory	Needs Improvement	Not Applicable
1. The Juror Summons provided clear instructions and information.	3	2	1	0
2. 24-Hour Call-in Juror Group Reporting Line (874-7775).	3	2	1	0
3. Interactive Voice Response System (Provides caller information and customer service selection options).	3	2	1	0
4. Jury Service web site at: <a href="http://www.saccourt.ca.gov">www.saccourt.ca.gov</a>	3	2	1	0
5. The juror orientation program (oral program and orientation video) adequately prepared me to perform my duties as a juror.	3	2	1	0
6. Jury Service staff were courteous, professional, helpful and pleasant.	3	2	1	0
7. Jury Service staff provided adequate information about parking and public transportation.	3	2	1	0
8. The Judge and the Courtroom staff (Clerk, Court Attendant or Bailiff) were courteous, professional, helpful and pleasant.	3	2	1	0
9. I was kept informed of delays and trial scheduling.	3	2	1	0

### Please answer the following:

10. What did you like best about your jury service?  
 \_\_\_\_\_  
 \_\_\_\_\_

11. What did you like least about your jury service?  
 \_\_\_\_\_  
 \_\_\_\_\_

(Over)

12. Do you have any suggestions to improve service and/or any other comments?

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**SUPERIOR COURT OF CALIFORNIA  
COUNTY OF SACRAMENTO**  
Second Floor/Jury Assembly Room/Room 203  
720 9th Street  
Sacramento, CA 95814

PLACE  
POSTAGE  
HERE

**SUPERIOR COURT OF CALIFORNIA  
COUNTY OF SACRAMENTO  
JURY COMMISSIONER**  
720 Ninth Street  
Second Floor, Room 203  
Sacramento, CA 95814

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