



SUPERIOR COURT OF CALIFORNIA
FAMILY LAW & PROBATE DIVISION
(916) 875-3470

**RESOURCE REFERRAL LIST
PROVIDER COMPLAINT PROCESS**

Complaints are accepted only from persons or their attorneys who are a party to an action currently filed with the Sacramento County Superior Court. Complaints must be submitted in writing to the Supervising Judge of the Family Law and Probate Division. Complaints may be hand-delivered or sent by first class mail to 3341 Power Inn Road, Sacramento, CA 95826, Attn: Court Administration.

To better understand your complaint, the following information is requested:

1. Your complete name
2. Your address
3. Your daytime telephone number
4. Case number
5. Last and next court dates
6. Your role as a party to the case
7. The name(s) of the individuals and/or agency with whom you have had contact
8. Whether you are represented by an attorney and if so, the name of that attorney
9. Date(s) when the action about which you are concerned happened, or the general time frame if you cannot remember the exact date (i.e. within the last month, within the last six months, etc.)
10. Your specific complaint. The more detail you provide, the better we will be able to address your concerns
11. What you would like to have as a result of this complaint
12. Any other information that you think is important for us to know

Persons making complaints should be aware that all information contained in the complaint may be made available to all persons involved in the case. The complainant will receive a response (verbal or written) from the Supervising Judge. If the complainant wishes to bring the complaint to the attention of the Court as part of a court case, it is the complainant's responsibility (or the responsibility of his/her attorney) to file the necessary paperwork to have the matter heard before the Court.

Below is some general information that may help you understand how the Resource

1. The court maintains provider lists for the convenience of our customers and does not recommend any individual provider.
2. Inclusion on our list demonstrates only that the provider did in fact hold any professional license required to provide the type of service described on the list, if applicable, and has asked to be included on our list.
3. You are not required to use a provider from the court's list.
4. The court does not supervise the providers on our lists and has no authority to take action against them, other than removal from our provider lists. If you wish to see additional action taken, you must contact the regulatory body, if applicable, responsible for overseeing the type of service the provider offers.
5. Submitting a complaint is not an appeal for a review or reversal of Court orders that have been made in your case. Your complaint will not be placed in the court case file nor will it affect the outcome of the court case.